

**WE ASKED...
YOU VOTED...**

**AND NOW WE ARE PROUD TO ANNOUNCE
THE WINNERS OF THE FIRST ANNUAL**



**FLCAJ
READERS'
CHOICE
AWARDS**

One of the primary services this magazine provides is to help managers and board members by introducing them to our advertisers. Those in this select group have chosen to do business in the community association industry. They are experienced and familiar with the ins-and-outs of working with boards and committees. They are invaluable in helping us with relevant content for the magazine.

With the goal of spotlighting the elite of the elite, the *FLCAJ* Readers' Choice Awards were created. Online nominations and voting began in September with voting continuing until December. We are pleased that in our first,

annual voting, 155 service providers were nominated, 3,800 votes were cast, and 37 service providers rose to the top.

On January 8, 2014, at *The Show* at the Palm Beach County Convention Center, the *FLCAJ* Readers' Choice Award winners were announced. These companies demonstrate, through their commitment to the associations they serve, an exemplary level of proficiency, reliability, fairness, and integrity. Therefore, they were recognized and nominated by the readers of *FLCAJ* and appreciative customers who have benefited greatly from their services. We encourage our readers to congratulate the winners for their commitment to the industry.

Diamond Level Readers' Choice Award Winners

AKAM On-Site, Inc.

Presenting Sponsor: Advanced National Security & Investigations, Stella Friedland
Award Recipient: Susan Fitch
(Management Company Category)



Award Recipient: Gina Rossi and Joanne Willoughby (Management Company Category)

Indeed, our clients will attest that when it comes to exceptional community management, nobody does it better than Associa. We invite you to contact us and to learn more about the great company we've built.

John Carona, Founder, President, and CEO • For more information, visit www.associaonline.com.

Associa



When we founded Associa 35 years ago, community association management was fairly new and the market pretty small. We believed that homeowners who chose to live in a community association did so with higher expectations than most, and we wanted our company to be a leader whose clients could depend upon us for integrity, reliability, and security.

At Associa, we recognize that the primary reason you hire a management company is to take care of your community. Be it the maintenance of the common areas, keeping the pool clean, or managing your vendors and the bills, you want someone to handle it professionally and with attention to detail. That's what we do. In fact, from your local community manager to our corporate management team, we've all managed communities, and you'll find that nobody has the expertise that we do when it comes to doing the job right. We've been there before, so you can relax knowing that we've got it covered; we know exactly what it takes to help your community succeed.

More than three decades later, both the industry and Associa have changed and grown dramatically, but we've never wavered in our passion for bringing the best and most innovative services to community associations everywhere.

Campbell Property Management

Formed in 1953, Campbell Property Management is locally owned and operated by members of the Executive Management and Advisory Teams and serves Broward, Palm Beach, Martin, and Port St. Lucie counties. Our management services include administrative, financial and accounting, maintenance and janitorial, valet and concierge, social director, gate access, human resources development, construction advisory, community websites, information technology, and landscape maintenance. The team is led by CEO John Tight, who joined Campbell in 1993.

Although very similar in purpose, every board has its own unique goals and objectives, so there is no one-size-fits-all solution. Our experienced team invests the time and energy necessary to truly understand the needs of the community and board. We pride ourselves on being responsive and reliable in times of need, building trusting relationships, and providing personalized service to our clients. We believe that by providing great service, we will earn the trust of our clients and success will follow.

We make a promise to the boards that we serve: that we will help them accomplish their goals and achieve the peace of mind they are seeking. We guarantee satisfaction by giving our clients the right to cancel for any reason at any time. The associations we serve have rewarded our performance with long-standing relationships, which has been proven by our market-leading 98 percent renewal rate.

For more information, visit www.campbellpropertymanagement.com.



Presenting Sponsor: Rhino Roof Protection Systems, Budd and Judi Monisera
Award Recipient: Bill Campbell (center, Management Company Category)



*Presenting Sponsor: The Association Law Firm, Nicolette Kramer
Award Recipient: Donna DiMaggio Berger (Technology/Communication Category)*



associations with the preparation of legal opinions, contract review, amendments to the association's governing documents, annual meeting and other membership vote packages, interpretation of document and statutory provisions, and attorney attendance at association meetings.

Our law firm is "committed to community" and therefore, we choose not to represent entities that may have interests adverse to our community association clientele. We have made a commitment to providing our clients the tools they need to successfully operate their communities, including our Board Member Boot Camp® series, board member certification courses, continuing manager education courses, Community Forums with guest legislators and experts, our Guidebook Series, and our Lending Library. KG&B created the Community Advocacy Network (CAN) in 2007 to provide Florida's common interest ownership communities with a united voice on legislative and regulatory issues that impact their real property values and lifestyles.

For more information, visit www.kgblawfirm.com.

Katzman Garfinkel & Berger

The law firm of Katzman Garfinkel & Berger has been serving the needs and interests of Florida's common interest ownership communities since 1995. The Firm's main office, the Katzman Garfinkel and Berger Law and Learning Center, is located in Margate, Florida, with additional office locations in Maitland, Naples, Fort Myers, St. Augustine, and Titusville. KG&B is pleased to offer our clients an array of choices for handling their legal matters in order to meet the specific needs of their communities. With regard

to the collection of delinquent assessments, our clients have the option to have our Firm advance all fees and costs throughout the collection and foreclosure process. We also handle property damage claims and most construction defect cases on a full contingency basis. Our Covenant Enforcement Department is designed to help communities cure violations as quickly and painlessly as possible. Finally, our Transactional Department is dedicated to assisting

*Presenting Sponsor: Rhino Roof Protection Systems, Budd and Judi Monisera
Award Recipient: Leigh Katzman (center, Legal Services Category)*



Award Recipient: Rebecca Furlow (Management Company Category)



Leland Management

Started in 1999, Leland Management is a family-owned business led by Rebecca and David Furlow. The company has grown from three employees and one small office to serving more than 400 communities with 100,000 homeowners through 12 locations. Our staff includes licensed community association managers supported by outstanding accounting and administrative personnel. We provide accounting, assessments and billing, collections, tax and association reporting, and vendor management services in addition to quality association management, governance, and records maintenance services.

Our written philosophy forms the basis of a very strong culture within our organization. This philosophy values and promotes honesty, professionalism, education, teamwork, customer service, and attitude. Our flexibility and teamwork are our key strengths. We have available all the resources of a large association management firm, but with the focus and personal customer service of a family-owned business. We are proud to have low staff turnover and are able to retain quality, capable professionals within our organization by offering an enriching workplace that is led by a strong, dedicated management team.

For more information, visit www.lelandmanagement.com.



PeytonBolin, PL

Presenting Sponsor: Advanced National Security & Investigations, Stella Friedland
Award Recipient: Jane Bolin (Legal Services Category)

Additional Winner of the Diamond Level Readers' Choice Award:

Alliant Property Management, LLC
(Management Company Category)

Sentry Management, Inc. *(Management Company Category)*

Sentry Management was founded in 1975 and exclusively focuses on managing communities, homeowner associations, and condominiums. With 16 Florida offices, Sentry is one of the largest community association management companies in the state. Sentry is an Accredited Management Organization (AMO®)—an assurance of integrity and expert financial systems. Only the top six percent of U.S. management companies earn this prestigious designation and only a handful of association management firms.

Our biggest difference is the high caliber of dedicated managers. Operational management average more than 25 years in the industry, and community managers average twice the tenure of managers nationally. We keenly understand the importance of timely communication and work to return every phone call and e-mail as quickly as possible, keeping all correspondence and reports current and deadlines met.

Planning and coordination of association meetings, site visits, enforcement of deed restrictions, contract supervision, and aggressive collection of assessments are all regular services, along with detailed financial and manager's reports. CommunityPro® operating technology, community Web portals, online payment acceptance, and real-time online financial and management reports are included in standard service.

For more information, visit www.sentrymgt.com.



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Platinum Level Readers' Choice Award Winners



*Presenting Sponsor: Advanced National Security & Investigations, Stella Friedland
Award Recipient: Connie Lorenz
(Asphalt Category)*

Asphalt Restoration Technology Systems, Inc.

Asphalt Restoration Technology of Florida was founded in 1993. Connie Lorenz joined the firm in 1999 and purchased the business in 2007, changing the name to Asphalt Restoration Technology Systems. We provide a complete range of services for asphalt maintenance: from simple asphalt repairs, search and discoveries, sealcoating, and signage to consulting, spec design, and community education, along with many other custom services. However, we specialize in the application of Pavement Dressing Conditioner (PDC) asphalt rejuvenator.

We believe in investing in the education of our customers regarding correct procedures and products for asphalt maintenance, and have offered our ABCs of Road Resurfacing as a continuing education class for property managers and boards. We constantly educate ourselves to make sure that we are providing the best product and service for their community and not what their neighbor has. We believe that knowledge is power and do the best to provide our clients with the right information and education for proper asphalt maintenance.

For more information, visit www.asphaltnews.com.



Association Reserves

Association Reserves was formed in California in 1986 and serves clients internationally. Robert M. Nordlund, PE, RS, is majority owner and CEO and oversees the 11 company offices.

Will Simons, RS, is president of our Florida regional office.

We perform reserve studies and occasionally engage in expert witness testimony and other special consulting roles. Our mission is to bring insight and order to a distracted and cluttered world so our clients can cost-effectively make wise decisions about the care of their properties. We rely on a combination of experience, attention to detail, and state-of-the-art tools and technology to ensure that our clients are informed regarding the state of their physical and financial assets.

We have completed more than 30,000 reserve studies since 1986, and strive to treat every client with professionalism and courtesy. We recognize that our clients are putting their trust in us and are looking for guidance to make decisions that will have a direct effect on people's livelihoods. As such, we understand that our services go beyond the basics of inspecting properties and writing reports. We also provide our clients with complimentary software and video presentations, and routinely publish webinars, articles, and other content to help our clients better understand the role of a reserve study in running a successful community association.

For more information, visit www.reservestudy.com.



*Presenting Sponsor: The Association Law Firm, Nicolette Kramer
Award Recipient: Will Simons
(Financial Category)*

Castle Group

The Castle Group provides unparalleled property services to many of the finest community associations in Florida. Our philosophy is an unwavering focus on the resident experience; at Castle we call it Royal ServiceSM. Castle is owned by CPAs that oversee a powerful combination of people, systems, and technology. We do not manage an exceptional number of communities, just a number of exceptional ones.

For more information, visit www.castlegroup.com.



Award Recipient: James Donnelly (Management Company Category)

Sharon Anderson presents the Readers' Choice Awards at The Show in West Palm Beach



Devcon Security
Award Recipient: Janett McMillan (Safety and Security Category)



Award Recipient: George E. Haley (Financial Category)

Gulfstream Business Bank



In the banking industry, bigger doesn't necessarily mean better resources, capabilities, and expertise. In fact, smaller community banks often yield sizable advantages. What they lack in physical branch numbers, these local, niche operators make up for in concentrated talent and a laser-like niche focus on serving select clientele.

Hence the stunning success of locally-owned and -operated Gulfstream Business Bank, founded in 1999 with the express purpose of serving southeastern Florida's business and professional community. Now a \$550 million enterprise, Gulfstream Business Bank is dedicated to providing business owners, affluent investors, professional practices, and property associations with relationship-based banking and investment services designed just for them. With state-of-the-art lockbox payment processing and viewing technology, remote deposit capture systems, and online treasury management services, the bank is well equipped to serve the association market.

In the first quarter of 2014, Gulfstream Business Bank expands its reach in a big way, with a partnership merger with CenterState Banks, Inc. The combined company will have approximately \$2.9 billion in assets, \$1.8 billion in loans, and \$2.5 billion in deposits with a branch network of more than 50 banking locations. This represents a strategic and financially attractive combination.

For more information, visit www.gsbb.com.

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Presenting Sponsor: Rhino Roof Protection Systems, Budd and Judi Monisera
Award Recipient: Shelly Tygielski
(left, Safety and Security Category)

Kent Security Services

Kent Security Services, owned by Gil Neuman and Orly Alexander, has been in business for 32 years. With nine regional offices, we offer comprehensive security solutions for clients across the state.

While most security companies specialize in either guard services, cameras, or access control, Kent integrates all security components to arrive at the best solution for a more affordable price, saving an average of 35 percent a year for community associations. We offer armed and unarmed officers, concierge/front desk services, janitorial and maintenance services, roving patrols, a 24/7 dispatch center, CCTV installation and repair, alarm monitoring, and emergency response teams. In the area of access control, we offer gatehouse systems and guards, key card entry, visual/biometric/facial recognition technology, and 24/7 advanced imaging surveillance.

The combined services we offer as well as our free technology maintenance enable savings for communities. We do not outsource, so we are able to provide consistent, high-quality people, technology, and services.

For more information, visit www.kentsecurity.com.



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SNAP Collections by Association Financial Services

Association Financial Services was founded in 2006 by partners Ken Arnold, Chief Executive Officer; and Jon Arnold,

Chief Operating Officer. We were joined by Mitch Drimmer, heading up Business Development, in 2007; and by Alex Moskovitz, Chief Financial Officer, in 2008. We are a national company serving all 67 counties in Florida.

We are a collection agency and specialty finance company, providing collection services and cash advances to associations for their past due assessments. We are specialists in what we do and are not involved in any other aspects of community association business other than collecting and providing cash stabilization programs. We are big enough to have the resources to get the job done but small enough to care about the details and be flexible. Our success is based on operational excellence and being responsive.

We believe that the good-paying owners in a community association should not have to pay for the maintenance fees that others are not paying, and they should not pay for the costs involved in recovering those fees. It is not fair that some owners do not pay their maintenance fees, and we are righting that wrong.

For more information, visit www.snapcollections.com.



Award Recipient: Alex Moskovitz
(Financial Category)



Presenting Sponsor: The Association Law Firm, Nicolette Kramer
Award Recipient: Brandi Howell
(Financial Category)

Stroemer and Company

Stroemer and Company was founded 21 years ago by John Stroemer, CPA, CFST, CAM, GRI; and later joined by partner Russ Panks, CPA, CCIFP. The company provides audits, reviews, compilations, forensic audits, tax preparations, and bookkeeping for a 22-county area in central and south Florida, with extensive experience working with community associations.

Stroemer and Company is founded on four fundamental principles, which are the basis for their existence: integrity (doing the right thing), knowledge (clear perception of information and rules), service (exceeding client's expectations and resolving needs), and commitment (continuous process of self-improvement). These qualities are the foundation for their thought processes, services, judgment, problem resolution, and daily operations. Ultimately, they feel their client's success guarantees their success.

Stroemer & Company has an unwavering and unconditional commitment to provide the highest quality services available to their clients. Stroemer's team members lead the profession by being highly trained, knowledgeable, and friendly. Additionally, they are very involved in this industry through state and local committees and educational programs. Their professionals continue to be devoted to serving and supporting their clients operating in the state of Florida.

For more information, visit www.stroemercpa.com.





Award Recipient: Michael Ungerbuehler (Legal Services Category)

The Association Law Firm, PLLC



Attorneys Michael A. Ungerbuehler and Paul E. DeHart III have been helping community associations with their legal needs for more than a decade. In 2008, they teamed up at The Association Law Firm to exclusively focus their practice on providing legal services to community associations.

The vision is simple: to offer communities in Florida a better and more affordable community association legal product. The Firm is built entirely on our philosophy that Community Matters—a Firm-wide commitment to helping boards build strong and healthy communities.

The Firm uses its proprietary Clear Matters software to streamline communications and keep clients informed regarding their ongoing legal matters. Also, the Firm is conscientious of community association budgets and handles many collection activities on a deferred payment arrangement. The Firm will first attempt to collect its attorneys' fees directly from the delinquent owner before requiring payment from your association.

The Firm provides legal services throughout the state of Florida to homeowners associations, cooperatives, time-shares, and condominium associations, whether residential, commercial, or mixed use. The team of attorneys assists associations with collections, enforcement, litigation, and any other legal guidance needed to effectively operate.

For more information, visit www.associationfirm.com.

Towers Property Management, Inc.

(Management Company Category)



Towers Property Management is owned by Benjamin Isip, LCAM, CMCA, and President; and Emily Towers Isip, LCAM, CMCA, and Vice President. We have been in business since 2008 and serve associations in Orange, Seminole, and Osceola counties.

We provide full-service management for homeowner associations, condominiums, and townhome communities. For the self-managed community, we offer bookkeeping services. We believe that every community deserves professional management, if they desire it, regardless of the community's size. Our mission is to provide our association clients with professional, personal customer service; experience and access to resources; and the support needed to help them reach their strategic goals. Our goal is to provide personal service beyond expectations in a climate of excellence and quality.

For more information, visit www.towerspropertymgmt.com.



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Gold Level Readers' Choice Award Winners

Allied Property Group

*Presenting Sponsor:
Rhino Roof Protection Systems,
Budd and Judi Monisera
Award Recipients: Ana Sanchez
Rivero (left) and Jaime Rivero (right,
Management Company Category)*



*Award Recipient: Kathleen Lowe
(Roofing Category)*

Best Roofing

Best Roofing has been a full-service commercial roofing contractor servicing Broward, Miami-Dade, and Palm Beach Counties since 1978. We specialize in roof replacement, waterproofing, maintenance, emergency repairs, roof cleaning, and inspections for commercial roofing projects.

Our philosophy begins with our company name: to do a job one way only, the best way. We foster a positive work environment that recognizes all employees as mature, responsible adults who are committed to doing the best possible job. This philosophy emphasizes teamwork, open two-way communication, employee involvement in matters that affect that individual, and the concept that all members of the team share the responsibility for the effectiveness of the operation. This results in not only complete customer satisfaction, but also rewarding work for all of our employees.

Our strength is primarily our people; the authenticity, passion, and precision of our work guarantees success. We develop lasting relationships with our clients, who consider Best Roofing their "go-to" company for all their roofing decisions. We make them intrinsically part of our process through education and transparency. You don't just hire us; you partner with us.

For more information, visit www.bestroofing.net.



Carousel Development & Restoration, Inc.

Carousel Development & Restoration was founded in 1979 by Joseph Carosella, President; and Michael Bianchini, Vice President. We provide structural concrete restoration, waterproofing, painting, sliding glass door replacement, railing replacement, and recreation deck restoration in the South Florida area.

Our goal is to deliver a quality product on time and within budget. Over the years, we have learned how to cater to special situations that our clients may have. We put the customer first and make our customer our primary concern.

For more information, visit www.cdri.net.



*Award Recipient: Mariann Gerwig
(Concrete Category)*

Also winners of the Gold Level Readers' Choice Award:

- Benchmark Building Group, Inc. (Construction/Engineering Category)
- Blade Runners Commercial Landscaping, Inc. (Landscaping Category)
- BuildingLink.com (Technology/Communication Category)
- Kane & Company, P.A. (Financial Category)
- M&M Property Management (Management Co. Category)
- Northeast Community Association Managers (Organizations Category)
- PROscape, Inc. (Landscaping Category)

Chapnick Community Association Law, P.A.

(Legal Services Category)

Michael E. Chapnick, Esquire founded Chapnick Community Association Law in 2004. We serve the south Florida area as a full-service community association law firm providing transactional, operational, and litigation services to community associations.

Our primary goal is to work in partnership with the boards of condominium and homeowners associations and assist them in running their businesses by giving them timely, accurate, and cost-effective solutions to their everyday challenges. In addition to utilizing our knowledge and experience to creatively assist associations with their legal challenges, we have drawn on the advice of our managers and board members to develop our own Web-based reporting system. Now in its eighth year, this system provides our clients with real-time transparent access to all of their case files. Not only can they view and print out up-to-date status reports when needed, but they can also view every document and file note associated with those cases.

For more information, visit www.ccalpa.com.



*Presenting Sponsor: The Association Law Firm, Nicolette Kramer
Award Recipient: Jim Happel
(Safety and Security Category)*

experiences with the solutions we provide truly defines us as an organization.

We are a community-centric, comprehensive electronic security provider—installing, servicing, and monitoring systems. The human element is what makes our company unique, including our own state-of-the-art 24/7, year-round central station with licensed agents to respond to any situation within the communities we serve.

For more information, visit www.envera.com.

Envera Systems

Envera Systems has been providing comprehensive security solutions since 2007, including virtual gate guard, active video surveillance, access control, and burglar alarm systems. CEO Addi Aloya and CFO Aaron Wray have been with the company since its inception. We serve all of Florida except the Panhandle area.

We regard our reputation as one of our most valuable assets and conduct our business accordingly. We do what we say. Our focus is on asking the right questions, listening, and aligning expectations on the front end as the relationship begins. We utilize best-in-class technology and combine that with human intervention to deliver an unprecedented result that differentiates us within the industry. Our clients'



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*Presenting Sponsor: The Association Law Firm, Nicolette Kramer
Award Recipient: Trimmer Dettor (Asphalt Category)*

Fast-Dry Courts, Inc.

Fast-Dry Courts is owned by the Dettor family, with Founder and President Stephen Dettor forming the company in 1987. We provide athletic facility construction, design, repair, refurbishment, and supplies for tennis, basketball, shuffleboard, bocce ball, volleyball, horseshoes, and pickleball courts throughout Florida and beyond. Stephen Dettor has served on the tennis court construction technical specifications committee for the American Sports Builders Association and is widely regarded as one of the foremost experts on tennis court construction and maintenance in the United States.

We are here for our customers for the life of their courts; that means we will help you design and build an athletic amenity from the ground up and be here to help you maintain the facility with repairs, refurbishments, and supplies as needed. We have been recognized as award recipients by the ASBA (American Sports Builders Association) for 18 consecutive years and have been awarded six USTA (U.S. Tennis Association) Outstanding Facility awards. Our award winning track record in our field provides assurance that we can successfully meet our customers' needs.

For more information, visit www.fast-dry.com.



Glazer and Associates, P.A. *(Legal Services Category)*

Glazer and Associates was founded in 1994 by Eric M. Glazer, Esquire, to provide legal services to associations and owners throughout the state of Florida. In the firm, we have all been blessed with the privilege of practicing law, and we desire to make the most of this privilege and give back to the community as much as we can.

For the past five years, we have hosted "Condo Craze and HOAs," a popular call-in radio show that is devoted to community association law issues. We have also certified more than 7,000 Floridians while teaching the Condo Craze and HOAs Board Certification Class throughout the State. Glazer has written a weekly blog, www.hoa-condoblog.com, on association law issues for the past two years. Glazer drafted and argued at the Florida legislature much of the new HOA legislation, which became effective July 1, 2013. We attempt to serve the association community as a whole to benefit our clients as well as others.

For more information, visit www.condo-laws.com.

Companies Receiving the Director's Choice Honorable Mention:

- Allied Property Management (Management Company Category)
- American Leak Detection (Disaster Category)
- BB&T Association Services (Financial Category)
- Becker & Poliakoff (Legal Services Category)
- The Lake Doctors (Pools, Lakes, and Parks Category)
- Tripp Scott Law Firm (Legal Services Category)
- Vertical Assessment Associates (Elevators Category)
- Willie the Bee Man (Pest Control Category)



Award Recipient: Michael S. Bender (Legal Services Category)

Kaye Bender Rembaum

The Kaye Bender Rembaum legal firm had its origins when Robert Kaye opened his Firm in 1991. Michael Bender joined him in 2001, resulting in the formation of Kaye and Bender in 2009. Kaye Bender Rembaum was then formed with the addition of Jeffrey Rembaum in 2012. The Firm serves associations in Southeast, Southwest, and South Central Florida. We provide community association legal services in all aspects of general, day-to-day, corporate representation, lien collection and foreclosures, contract drafting and negotiation, covenant enforcement, and construction defect litigation.

We are dedicated to providing all of our clients the same unparalleled level of personalized and professional legal representation, regardless of the size of the community. We ensure that our attorneys and staff always remain very accessible and responsive to client inquiries and requests for assistance. A distinctive characteristic of our Firm is the emphasis we place on providing the highest quality of customer service in our legal representation.

For more information, visit www.kbrlegal.com.



Roof-A-Cide

Roof-A-Cide is a family-owned business that was started in Ft. Lauderdale in 1992 by Frank Miele and John Browne. We are the only company in the U.S. with a product that is EPA-approved, non-toxic, and approved by every major roof materials manufacturer to safely prevent roof stains for years with each treatment, thus eliminating the need for roof cleaning and the potential for damage associated with it.

We provide our products through a network of authorized Roof-A-Cide applicators. These are professional roofing, painting, and property maintenance companies that we license, train, and equip to use our products properly so that we can unconditionally guarantee their work. Through our authorized applicators, we provide communities throughout Florida an environmentally safe and cost-effective alternative to pressure cleaning or harsh chemicals like chlorine bleach. While our main focus is maintaining the appearance of roofs, our authorized applicators have other specialties that provide additional value to communities.

We treat people how we would like to be treated, providing excellent value and service, with the goal of creating strong relationships and customers for life. Our product, combined with more than 20 years of proven results in HOA and condominium communities, is something that no other company in the industry can offer.

For more information, visit www.roof-a-cide.com.



Presenting Sponsor:
Advanced National Security &
Investigations, Stella Friedland
Award Recipient: John
Browne (Roofing Category)

Pinnacle Association Management, LLC

(Management Company Category)

Pinnacle Association Management, LLC, is owned by The Pamela Bessette Family Trust managed by David Bessette, who has been in real estate related businesses for more than 40 years.

Pinnacle was formed in 2011 as a separate entity through the merger of an existing business and services Martin, St Lucie, and Indian River Counties. Our affiliate company, Real Living All Florida Realty, has provided association management services in Volusia County since 1986.

We offer our association clients the full range of management services, including on-site management, full

accounting, and administrative services—plus all ancillary services associated with management of condominiums and homeowner associations.

Gail Logan is the Director of Operations, and Pinnacle has a complete staff of bookkeepers, administrative assistants, licensed CAM managers, and on-site support. This team approach helps us maintain our service excellence and success for the associations we manage.

The name Pinnacle was chosen very carefully to represent the philosophy of the company, which is to “Achieve Higher Standards.” We endeavor to make sure that each of our clients receive the very best in management, accounting, and administrative services individualized to meet their needs.

For more information, visit www.pinnacleam.com.



Award Recipient: George Hanus
(Windows and Doors Category)

WinDoor, Incorporated

WinDoor was founded in 2001 by Frank Lukens and Russ Traficante and provides impact or non-impact sliding glass doors—WinDows and Terrace Doors for the condominium market place, with a focus on hurricane and severe weather markets.

Our products are tested and certified to meet major standards, including AAMA, ASTM, NFRC, Miami-Dade county codes, and the state of Florida, as well as Texas Department of Insurance requirements. Our certifications ensure that our products meet building codes for structural, wind, and water categories. Our latest products incorporate energy-efficiency capabilities, outstanding acoustical ratings, and the strength to meet high-level, bomb-blast requirements for military use.

We moved into a new manufacturing facility in 2006, expanding operations from 121,000 square feet to 320,000 square feet, and now have more than 150 dedicated employees. Our product line has grown to more than 25 different products.

Storm force winds can occur in any region of our country; that's why WinDoor, Inc. impact products are engineered to perform to some of the toughest, weather-related standards in the nation, providing safety, strength, and peace of mind...

anywhere you may call home. When you choose WinDoor, you are not just buying any window or door; you are getting a product meticulously custom-designed to your aesthetic needs and one that will keep your loved ones safe!

For more information, visit www.windoorinc.com. ■

